Dyffryn Seaside Estate Co Ltd

Dyffryn Ardudwy ~ Gwynedd ~ LL44 2HD ~ United Kingdom
Phone 01341 247220 ~ Fax 01341 247622

VAT. Reg. No. 160 2775 75 Company Reg No. 663469 Directors: E.S. Bailey. V.N.Biddle

Drain Down Terms & Conditions

Drain downs and reconnections are carried out Monday to Friday. Please ensure keys are available in reception.
If you would like to delay the reconnection of your supply in 2027 then please let us know before 26th March

We require 3 working days' notice before either disconnecting or re-connecting.

When Draining down your caravan/lodge:

WE DO: leave electricity and gas supply as you left it – if it is on, we leave it on.

WE DO: put antifreeze in washbasins, sinks, showers, and toilet pan & cistern.

WE DO: guarantee your water system for bursts due to frost damage between drain down & recommissioning.

WE DO NOT: disconnect gas appliances.

WE DO NOT: drain the central heating system, only the domestic water side of your combi boiler, as the system should already be protected with antifreeze.

WE DO NOT: drain washing machines or dishwashers, they are drained up to the isolation tap.

When Recommissioning your caravan/lodge:

WE DO: turn the water off again at the stop tap outside, this is to minimize the risk of damage in case a frost occurs between us reconnecting and your arrival at you caravan/lodge.

WE DO: ensure your water supply will be reconnected by 5pm on your chosen date.

WE DO NOT: turn on or reconnect gas appliances.

WE DO NOT: guarantee your caravan/lodge for leaking washers, a leaking washer is different to a burst.

WE DO NOT: guarantee your caravan/lodge from frost damage once reconnection has taken place.

WE DO NOT: guarantee any drain down that is completed after a frost.

Our service does not cover electrical components within the central heating system or normal wear and tear on internal components.

The system must be working prior to our commencing the drain down; we will not commence work if the heating system appears to be faulty.

Please ensure access is not restricted to the following: -
Main Stop Tap – Entrance Ways – Bathrooms – Shower Cubicles – Kitchen & Boiler Cupboard.

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Holiday Home Drain Down Authorisation Form:

Owner Name: ..... Plot Number: .....

I would like to have my holiday home drain down on: .....

I would like to have my holiday home reconnected on: .....

PLEASE NOTE: If you are unable to confirm a date for reconnection, **please give 3 working days' notice** for reconnection before you wish to use your holiday home.

Please confirm your payment method:

BACs:
Sort Code: 20-35-47
Account Number: 43979970
Please use your caravan number as a reference.

Debit/Credit Card:
Please give us an up to date telephone number below.
We will call you for payment.

I agree to the Drain Down Terms and Conditions;

Signed: or ☐ Print Name:

Telephone: Date:

Office Use Only

Payment of £75 has been paid in full. Card/ PDQ (circle as appropriate)

Date Received.....Receipt No:……..

WINTERISATION COMPLETED ON: TIME.....DATE.....

Signed.....Print Name.....

RECONNECTION COMPLETED ON: TIME.....DATE.....

Signed.....Print Name.....