

# Booking conditions



## Article 1 | Reservations

After booking, you will receive a confirmation from us by e-mail. When booking, you can (if applicable) choose a preferred location/accommodation for a surcharge. If you have not chosen a preference, you will be informed of the location or accommodation you will be staying in upon arrival.

## Article 2 | Payment

The first deposit of 25% is due upon booking. After making an online booking, you will be given the option to pay via iDeal. The second deposit of 25% must be paid 100 days before arrival and the remaining 50% must be paid 65 days before arrival. For a booking with arrival within 10 weeks, the entire amount must be paid at once. Bookings within 2 weeks before arrival must be paid in full immediately.

## Article 3 | Rates

### 3.1 Camping rates

These include use of the swimming pool, hot showers, electricity, limited WiFi, water and drainage at the site. For this purpose, 1 main camping equipment with a maximum of 2 additional tents of 2.5 x 2.5 m may be placed per camping pitch. A party tent of a maximum of 2.5 x 2.5 meters may only be placed to replace an awning.

Children up to 2 years old stay free of charge. Tourist tax is excluded (unless stated otherwise).

The camping packages are personal and therefore non-transferable. The periods of the packages are fixed and cannot be changed. Later arrival or earlier departure does not mean a discount on the package price.

Arrival at a camping pitch is from 13:00, departure before 12:00.

### 3.2 Rental accommodation rates

These are per accommodation and include use of the swimming pool, gas, water, electricity, and limited WiFi. Towels can be rented per package of 2 towels. A kitchen towel package consisting of a kitchen towel and tea towel can also be rented. The rates do not include the following mandatory costs: tourist tax, cleaning costs and bed linen packages.

Arrival is possible from 15:00 and departure is before 11:00.

### 3.3 Hiker's cabin rates

These are per hiker's cabin and include use of the toilet building, swimming pool, limited WiFi, water and electricity. You must bring your own linen, towels and tea towels. The rates exclude tourist tax.

Arrival is possible from 15:00 and departure is before 11:00.

### 3.4 Tourist tax

The tourist tax rate can still be adjusted during the year. Bladel does not set the tourist tax rate for the following year until the end of the year. Should the amount change, you will receive a possible additional charge or refund.

## Article 4 | Cancellation guarantee

We recommend taking out a cancellation guarantee. The costs of this are 6% of the total amount + € 5.00 administration costs. A cancellation guarantee can only be taken out at or within 5 days after booking. No cancellation guarantee means no refund other than according to the Recron Conditions. If you have taken out a cancellation guarantee with us, we apply the cancellation conditions that are included with the booking confirmation.

## Article 5 | Rebooking guarantee

We recommend purchasing a rebooking guarantee. This costs 2.5% of the total amount, with a minimum of € 17.50. A rebooking guarantee can only be purchased at or within 5 days of booking. If no rebooking guarantee has been booked and you wish to change your booking at a later date, we will apply the Recron terms and conditions. If you have purchased a rebooking guarantee with us, we will apply the rebooking terms and conditions included with your booking confirmation.

## Article 6 | Code of conduct (depending on the rented object)

### 6.1 Payment, registration and access

- 6.1.1 Before entering the site, all payments must be made. The holidaymaker is obliged to have paid the instalments on the set dates. If the payment is not made on time, administrative costs and statutory interest will be charged in the event of a reminder.
- 6.1.2 After booking, the car's license plate is registered in order to be able to pass the barrier. A maximum of 2 own license plates can be specified per place/accommodation. However, access is only with 1 car at a time. (Work) buses may not be parked on the park, only in the central parking lot at the front of the entrance. Passing license plates of cars that do not belong to the guest themselves is not permitted. The barrier operates once every 30 minutes. The entrance and exit must be kept clear for through traffic at all times. Passing the open barrier with bicycles, prams, mopeds, etc. is strictly prohibited.
- 6.1.3 During your stay, all changes, such as the stay of dogs, visitors and guests, must be reported immediately. Visitors and guests pay an entrance fee and receive a receipt for this. They park their car in the parking lot at the entrance. Visitors cannot use the swimming facilities. Guests can with the swimming bracelet obtained at the reception. The tenants are responsible for the behavior of their visitors/guests.
- 6.1.4 The camping equipment must be placed with its back to and at a maximum distance of 1 meter from the hedge. You must also stand with the opening of the camping equipment towards the field or path. Make sure that the camping equipment is placed in such a way that others are not obstructed in their passage or view. Your place and surroundings must be a clean whole at all times.
- 6.1.5 No weed barrier fabric, tarpaulins or plastic are allowed under the awning of the camping equipment during your stay. Only permeable tent tiles or growth cloths. This is to leave the grass pitch intact for the next camper as much as possible.

There are no restrictions in the tent.

- 6.1.6 It is not permitted to (partially) demarcate the pitch/accommodation with fencing and to decorate it with flags, banners, posters, etc. The only exception is a fence under the awning of the camping equipment.
- 6.1.7 In the event of absence, the Euro plug must be removed from the power supply. Due to condensation, it is not permitted to cover the electricity column with plastic or the like. Electricity is 6 Ampere (1380 Watt). If you have used too much electricity, you can switch the electricity back on with the earth leakage circuit breaker on the pitch (except for pitches 387 to 443, where the switch is located in the central cabinet on the field). The pitches with private sanitary facilities have 10 Ampere electricity (2300 Watt).
- 6.1.8 Because we prioritise family holidays, we do not allow young people under the age of 20 to travel alone.
- 6.1.9 On the day of departure, you must leave your camping pitch by 12:00 at the latest and your accommodation by 11:00 at the latest. If you wish to stay longer, you can request a late check-out one day before departure for a fee.

## 6.2 Traffic

- 6.2.1 Motorists, cyclists and pedestrians are required to comply with the provisions of the Road Traffic Regulations. An exception to this is that pedestrians always have priority.
- 6.2.2 Use your car as little as possible. The maximum speed on the park is 5 km per hour. In the event of a violation, you may be refused access by car for a certain period of time. You can park your car on your own pitch or in the car park. Guests staying in the Lotus Belle tent must park their car in the central car park at the entrance.
- 6.2.3 The use of mopeds, (electric) scooters, mopeds, quads, trikes with a running engine is not permitted in our park. Electric steps, hoverboards and fat bikes are also not permitted. Other electric bicycles must also adhere to the maximum speed of 5 km per hour. These rules also apply to any new versions of the above-mentioned means of transport. It is also not permitted to cross the camping fields and roads with remote-controlled cars etc. The only place where this is permitted is in the play forest. Of course, one must always take others into account here. The management can grant an exemption in appropriate situations.
- 6.2.4 There are two charging stations for electric cars in the parking lot behind Theater Den Deel. Parking here is only permitted when charging an electric car. Charging an electric car at the accommodation or on a camping pitch is not permitted.

## 6.3 Hygiene and the environment

- 6.3.1 Every holidaymaker is obliged to cooperate in the most hygienic use of the recreation park.
- 6.3.2 Household waste can be disposed of by means of deposit the contactless payment of €0.50 in closed plastic bags at the recycling centre in the designated container. There are also containers for scrap metal, green waste, glass and paper at the recycling centre. These can be used free of charge. Chemical waste, refrigerators, sofas, decking, etc. must be taken to the recycling centre on the industrial estate in Bladel.
- 6.3.3 Think about the environment and be economical with water. Do not leave taps open unnecessarily and do not let children play with them. It is not permitted to water the lawn.

## 6.4 Peace and quiet

- 6.4.1 For times not specifically mentioned, it applies that you may not cause any inconvenience to third parties. The volume of the radio and TV may never be a nuisance to other holidaymakers. The use of portable radios, speakers or other mechanical music outside your camping equipment/accommodation is not permitted. In addition, the Sunday rest (including public holidays) must be respected by and for everyone and no DIY work may be done during this time.
- 6.4.2 Car traffic is prohibited between 22:00 and 08:00 and the barrier is closed. If you return outside the opening hours of the barrier, you can park in the parking lot.
- 6.4.3 The park must be quiet from 10:00 PM. The utmost silence must be observed between 11:00 PM and 08:00 AM.
- 6.4.4 Young people are not allowed to walk alone in the park after midnight.

## 6.5 Pets

- 6.5.1 Dogs and cats (maximum 2 per camping pitch) are only allowed on the site if they are kept on a leash. The only place where dogs are allowed to run free is in the dog walking area (so not at the pitch).
- 6.5.2 Dogs must be walked outside the site or in the dog walking area. If the dog does its business on the site, clean it up with a bag/scoop and put it in the bin. There is also a cleaning obligation at all times in the dog walking/walking area and outside our site.
- 6.5.3. Pets are not allowed in the rental accommodations (except for the Klapkot), the general buildings and in and around the recreational lake.

## 6.6 Toilet buildings

- 6.6.1 Out of respect for fellow campers, everyone leaves the toilet buildings clean.
- 6.6.2 Children under the age of 6 may only use them when accompanied by an adult. Do not let children play in them.
- 6.6.3 Report any malfunctions and defects to reception as soon as possible.

## 6.7 Safety

- 6.7.1 Every recreational user is expected to cooperate in fire safety at the recreation park. Open (camp)fires, fire baskets and garden fireplaces are absolutely prohibited. Barbecuing is allowed; make sure there is always a bucket of water nearby.
- 6.7.2 There is no permanent supervision in the swimming pools, at the recreational lake and at the indoor playground. Keep as much supervision as possible of small children yourself. Small children are not allowed to go near or in the recreational lake without adult supervision. The depth for the floating line is 0.80 metres.
- 6.7.3 Placing a children's pool on the site or at the accommodation rented by the holidaymaker is permitted, provided that the edge of the pool is a maximum of 30 cm high, it is only on its own site, and an adult is present at all times to supervise anyone who is in or around the children's pool. In that case, the holidaymaker is at all times responsible for everyone who is in or around the children's pool and for everything that happens in the pool in the presence or absence of the holidaymaker. In the evening, at night and when leaving the location/accommodation, the water must be removed from the children's pool.
- 6.7.4 Trampolines and other play equipment are not permitted on the site. They would then fall under the play equipment decree because they are in a public space.

## 6.8 Other use of the site

- 6.8.1 Independent pruning, digging ditches or making adjustments to our properties is not permitted.
- 6.8.2 Offering merchandise for sale in general is prohibited.
- 6.8.3 The use of drugs (in any form whatsoever) is strictly prohibited on the site. Possession and use of drugs, including by

guests staying under the holidaymaker's responsibility, is not permitted on our site and may result in removal from the site.

- 6.8.4 The consumption of alcoholic beverages is only permitted in the catering establishments, on the terrace and in the immediate vicinity of the place/accommodation.
- 6.8.5 In accordance with the law, smoking is not permitted in all public buildings.
- 6.8.6 The holidaymaker is obliged to follow instructions from or on behalf of the management. The management is not liable for damage, in whatever form, incurred on its premises.

*In addition to these conditions, the nationally used Recron conditions apply, which you will receive with your reservation confirmation. These are also available for inspection at the reception. In cases not covered by these conditions or the Recron conditions, the management decides.*

