

HOUSE RULES

Dear Guests,

To ensure that you and all other guests enjoy a pleasant stay, we kindly ask you to observe the following guidelines. Thank you for your cooperation and consideration!

1. General Behavior & Safety

Upon receiving the keys, you have taken possession of a fully equipped and cleaned accommodation.

Please handle the inventory and furnishings carefully, so future guests can also enjoy the accommodation.

Report any cleaning deficiencies by 12:00 noon at the latest on the day following your arrival, allowing us to respond promptly.

Should any damages occur or if something is missing, please inform reception immediately.

Important:

- Do not place clothing or other items on radiators.
 - Lost keys will incur a fee of €140.00.
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2. Quiet Hours

Please observe quiet hours from 10:00 PM to 07:00 AM.

During this period, please avoid loud conversations, music, or other noises—both within your accommodation and throughout the park. Radios and televisions should be kept at low volume.

We also ask for respectful behavior during daytime hours.

3. Visitor Regulations

Overnight guests must be registered at reception in advance.

Please understand that unregistered overnight stays are not permitted.

4. Animals

Dogs must be kept on a leash throughout the holiday park.

Please immediately clean up after your pet and dispose of waste properly.

5. Electromobility

E-cars may only be charged at the designated charging stations.

Charging at the accommodation is prohibited due to the risk of overload and safety hazards.

6. Drones

Drone flying is permitted only in compliance with applicable European drone regulations. Please familiarize yourself with the current legal regulations beforehand.

7. Key Return & Departure

Please return your keys at reception by 10:00 AM on your day of departure. If you leave earlier, place your key in the key box next to the main entrance. Late returns may incur an additional overnight charge.

8. Obligations Before Departure

Although we handle final cleaning, please complete the following tasks before your departure:

- Remove bed linens.
- Place dishes in the dishwasher and start the cleaning cycle.
- Fully dispose of garbage in designated containers outside the accommodation.
- ⚠ Do not dispose of hot ashes or hot disposable grills in the containers – fire hazard!
- Empty the fireplace (if used).
- Close windows and doors, turn off lights.
- Leave accommodation broom-clean.
- Check if you have all your personal belongings.

Note: If the accommodation is left excessively dirty, we reserve the right to charge an additional cleaning fee of €50.00, which may be invoiced up to 14 days after departure.

9. Valuables

Please store cash, jewelry, and other valuables securely. The holiday park assumes no liability for loss or theft.

10. Right of Admission

In the event of serious violations of these house rules, we reserve the right to terminate the rental or accommodation agreement and possibly issue a house ban.

Thank you for your cooperation, and we wish you a pleasant stay.

Your Team from