

OESTERDAM

REGULATIONS OESTERDAM RESORT

To make your stay at Oesterdam as pleasant as possible, we have drawn up a number of rules that apply within the resort.

All Guests must strictly comply with the rules and regulations included in the general terms and conditions and follow the instructions of the Oesterdam staff in whatever form and in whatever context. This also applies to the rules that apply to the use of the facilities.

1. BARRIER AND ROLL GATE

You can always get on and off the resort. With the help of your access pass you can open the barrier and the roll-up gate at the entrance of the resort.

2. PARKING

There is limited parking space in front of each villa. It is only allowed to park in the parking lot (s) in front of your own villa. If you are with more cars than are allowed on this, you can use the general parking lot at the entrance. Charging of electric vehicles can be done at the charging stations in the general parking lot. It is not permitted to use power from an accommodation for charging electric vehicles.

3. SMOKING

It is forbidden to smoke in the villas and in the entire center building, including the terrace of the Marina Beach Club. We ask you to smoke in the designated areas and to clean up the remains of the cigarettes.

4. SPEED

The maximum speed at the resort is 30 km / h.

5. CHECK OUT

On the day of departure, you must return the keys and any access cards before 10:00 am. Outside opening hours you can deposit your keys and access cards in the letterbox at the reception (to the right of the entrance to the center building).

6. DOGS

Pets are only allowed in the designated villas. This must be indicated in advance at the time of booking. Needs must be neatly cleaned up. Pets are allowed on the resort only on a leash. *See pet regulations*

7. (NIGHT) REST AND NURSES

Guests of the resort must generally behave properly and refrain from anything that could reasonably cause offense or inconvenience to the organization or other guests.

Sleep must be respected between 10 pm. and 8 am. We expect our guests to strictly observe this night's rest. This means, among other things, no loud conversations, music or any other noise. Also during the day it is not allowed to use music carriers, musical instruments and other objects that (can) cause noise nuisance in such a way that nuisance is caused. In principle, the inconvenience is established when a complaint is received from a fellow guest.

Public intoxication is prohibited. Possession of opened bottles and / or cans of alcohol is considered to be public intoxication.

Instructions from the personnel must be followed immediately at all times.

8. VISITORS

Visitors are very welcome and must report to reception upon arrival. They are expected to leave the resort before 10 pm. Deviation from this is only possible with the permission of the resort manager. If visitors want to stay overnight, this must be reported at the reception and there are costs involved. It is not allowed to stay with more people than is allowed in the villa in question. Oesterdam reserves the right to refuse guests. Visitors must adhere to the rules set out in these regulations.

OESTERDAM

9. USE ACCOMMODATION

The villas each have a personal decoration. It is not allowed to take outside furniture that belongs in the villa. (Garden) furniture may not be moved to other villas or locations. It is also not allowed to set up a party tent. The guest is obliged to keep the rented property and its immediate surroundings in a neat and orderly condition. Any damage or defects can be deducted from the deposit paid.

It is not allowed to charge electric cars at the villa unless explicitly stated otherwise. Charging stations for electric cars are available at the central parking lot of Oesterdam.

10. USE AND RETURN KEYS, PASSES ETC.

Costs will be charged for the loss of keys / cards etc. It is not allowed to give keys and / or passes to others in use.

Upon departure, all keys and cards received by guests for their stay must be handed in at the reception. If this does not happen, the costs may be charged for this.

11. MAINTENANCE AND CLEANING WORK / FAULTS

Oesterdam reserves the right to have (cleaning) work carried out around the accommodation from 08:00.

Urgent malfunctions reported to reception will be resolved as soon as possible. Oesterdam always has the right to enter the rented villas for inspection and / or to perform maintenance work, without the guest being entitled to a full or partial refund of the paid or still to be paid (rent) sums. Oesterdam also has the right to temporarily decommission buildings and installations for maintenance work, without the guest being entitled to a full or partial refund of paid or outstanding (rental) sums. If possible, Oesterdam will announce such a visit in good time. In urgent cases, Oesterdam may refrain from making an announcement.

12. ACCIDENTS, THEFT OR DAMAGE

Oesterdam does not accept any responsibility for accidents, theft or damage on the site. This also applies to third parties.

13. MISUSE FIRE ALARM OR EMERGENCY NUMBER

In case of abuse, or setting off the fire alarm by smoking, Oesterdam can charge costs for unnecessary emergency services. This also applies to misuse of the emergency number. When calling the emergency service unnecessarily Oesterdam will charge costs for this. The costs will be deducted from the deposit amount.

14. SAFETY REQUIREMENTS

The guest is obliged to immediately follow all traffic and safety regulations and the instructions of the staff.

With a view to calamities and the departure and supply of emergency services, paths, access roads and barriers must always remain free of cars and other obstacles.

It is not allowed in the resort to carry out repairs to motor vehicles and / or to wash the cars unless an explicit possibility is offered. Limited work on boat allowed only in consultation with the resort manager. It is prohibited to park or store damaged or scrap cars, trailers or other vehicles and / or vessels, as well as other goods or substances that may have been withdrawn from use.

Normal traffic rules apply in the park. By way of derogation from this, the maximum speed in the park for all vehicles is 30 km per hour, unless explicitly stated otherwise. It is not permitted to leave the engines of the means of transport running for an unnecessarily long time. Only local traffic is allowed. Pedestrians and (playing) children always have right of way.

It is forbidden to use scooters, mopeds, minibikes, quads, dirt bikes, electric scooters and / or electrically propelled vehicles in the resort (with the exception of car and / or mobility scooter). In special cases, at the discretion of the resort manager, an exemption may be granted from this prohibition. This exemption only applies when it is in writing.

OESTERDAM

It is also not allowed to let your children drive in your car without a driving license at the resort. If your child does not have a boating license, it is also prohibited to use jet skis, water scooters and boats.

It is prohibited to sail fast outside the designated sailing area. Fast sailing along the shore and jetty is not allowed. Unnecessary boating with motor boats is prohibited in the resort. Use of a motor boat is only allowed to leave or re-enter the resort. It is also prohibited to moor vessels in front of someone else's plot of land or at someone else's jetty or to obstruct the passage.

15. PROHIBITED (MISCELLANEOUS)

It is forbidden:

- deliver advertising door to door;
- sell business (door to door) on the resort;
- offer services;
- hold a private or public auction;
- to use alcohol outside the accommodation and / or outside the catering establishments;
- to use or possess (soft) drugs on, around and in the accommodation;
- having tapping installations with pressure cylinders available;
- to be in possession of (firearms) weapons.
- fly over the resort with a drone (rights reserved exclusively for Oesterdam)

16. LOST / FOUND OBJECTS

Lost property can be dropped off at the reception. At the request of a guest who has already left, the found object can be sent to him or her at the expense and risk (cash on delivery) of this guest. Oesterdam is never liable for any damage to the found object.

If the owner of a found object does not report within one month after delivery of the found object, it is assumed that he or she has relinquished possession thereof.

All guests must strictly comply with the rules and regulations included in the General Terms and Conditions and the regulations and follow instructions from the staff of Oesterdam and / or any security service present in whatever form and in whatever context. This also applies to the rules that apply to the use of the facilities.

Violation of these terms and conditions and rules, as well as failure to follow instructions from the staff, may result in removal from the resort, whereby access to the resort will be denied, without the guest being entitled to a full or partial refund of the paid or outstanding amount. pay (rental) sums, without prejudice to Oesterdam's right to claim compensation for damage caused by the violation. In general, a warning will be given first. In urgent cases, at the discretion of Oesterdam, this can be waived and immediate removal will be proceeded with and the guest will be denied access to the resort. Oesterdam reserves the right to charge an extra deposit in the event of a (first) warning.

17. UNFORESEEN CASES

In cases that are not regulated in the General Conditions or these regulations, the resort manager decides.